



DOGGIE DAY CARE/HOTEL – TERMS AND CONDITIONS

Only dogs considered by the staff at Canine Assist Dog Training Doggie Day Care Centre to be sociable and have a suitable temperament will be accepted to join day care.

DOGS WITH SERIOUS BEHAVIOUR OR SERIOUS AGGRESSIVE ISSUES WILL NOT BE ACCEPTED. PLEASE ASK FOR TRAINING HELP WITH THESE ISSUES.

- Owners must complete a registration form before their dog attends day care.
- Every dog must complete an assessment visit to Canine Assist Doggie Day Care/Hotel for a period of 1 hour before attending day care.
 - The Canine Assist Doggie Day Care/Hotel staff's decision regarding each dog's assessment is final and non-negotiable.
 - If the staff at Canine Assist Doggie Day Care/Hotel feel that the one-hour assessment has not been sufficient we might ask for a longer assessment of ½ day-1 day, at the clients expense.
- All dogs accepted into day care must be fully vaccinated.
 - Kennel cough is at the owner's discretion.
- All dogs accepted must be regularly de-wormed and de-flea'd at the following intervals:
 - Worm treatment – every 3 months.
 - Flea treatment – every 2 months.
- Puppies are accepted once they are fully vaccinated (minimum age is 10 weeks).
- Un-spayed female dogs will not be accepted during their season (usual period is 3 weeks).
- All dogs must wear securely fitted flat collars that are in good condition and include an ID tag.
- Should the staff at Canine Assist Doggie Day Care/Hotel feel your dog is no longer suitable for day care they reserve the right to refuse your dog at anytime or terminate the contract.
- If a Day Care booking is cancelled; Canine Assist reserve to charge the full rate (if less than 48hrs before the stay) or £10 if more than 48hrs and the space remains unfilled.
- Payments can be made in advance or on the day. All deposits made to secure bookings are NON refundable and deposits must be made at least 4 weeks prior to stay.
- Opening times are the following – collection and drop off can be at any point during these times.
 - Full day (£17.50): 7.30am – 6.30pm. Hotel (£22.50) per Day
 - Morning ½ day (£10): 7.30am – 1pm. Afternoon ½ day (£10): 12pm - 6.30pm.
 - Saturday: 8am – 5pm, Sunday 9am – 4pm.
- Canine Assist Doggie Day Care/Hotel does not accept responsibility for the death, injury or illness of your dog. We do strongly recommend that your dog is insured against sickness, accident, injury and third party liability, including veterinary bills. If your dog becomes unwell, is injured or has an accident during his stay Canine Assist will take them to a Veterinary Surgery (Ark Veterinary Clinic – Long Eaton). You Agree to be responsible for payment of veterinary fees incurred upon your return. We do strongly recommend that your dog is insured against sickness, accident, injury and third party liability. This contract gives Canine Assist authorisation to take your dog/s to the vets if necessary, whilst also confirming you will either reimburse Canine Assist or the Veterinary Surgery direct in full, whichever applies.
- The client further agrees that if their dog attacks, or is involved in a fight with another dog, (and/or person) causing injury to that dog (or person) they will be responsible for any losses incurred as a result including, but not limited to, payment of veterinary fees in respect of injuries to another animal caused by their dog.

Sign Name

Print Name.....Date.....